

DPSS Twitter **Terms of Use**

Your engagement in the DPSS Twitter feed is subject to the following terms of use:

General Policy: The Department of Public Social Services manages Twitter accounts (@toyloanla, @DPSS_CalFresh, and @DPSSNews) to provide a medium for improving communications with our employees, government customers, and the general public. These Twitter feeds will convey news and information relating to services and resources offered through the Department of Public Social Services to residents of Los Angeles County. This policy is subject to amendment or modification at any time to ensure the continued use of Twitter is consistent with its intended purpose as a limited forum.

Advertising by Twitter: Any references to commercial entities, products, services or other non-governmental organizations or individuals that are included on Twitter are provided solely for information purposes. These references are not intended to reflect the sponsorship or opinion of the Department of Public Social Services or its officers or employees concerning the significance, priority, or importance to be given the referenced entity, product, service, or organization. Such references are not an official or personal endorsement of any product, person or service, and may not be quoted or reproduced for the purpose of stating or implying the Department of Public Social Services' endorsement or approval of any product, person or service.

Public Records: All social media sites managed by the Department of Public Social Services will conform and comply with applicable records maintenance and disposition policies. Posts and comments to and from the Department of Public Social Services, in connection with the transaction of public business, are subject to the Public Records Act and e-discovery laws and may be disclosed to third parties.

Linking Policy: The Department of Public Social Services Twitter feeds may include useful hypertext links or pointers to information created and maintained by other public and private organizations and individuals. The Twitter feeds provide these links and pointers solely for the Twitter users' information and convenience. Please refer to the County's Disclaimer on advertising and hotlinks published at this [link](#).

Copyright Information: Links to the Department of Public Social Services Twitter feeds are welcomed. Unless a copyright is indicated, information on the Department of Public Social Services Twitter feed is public domain and may be copied and distributed without permission. Citation to the Department of Public Social Services as the source of information is appreciated. If a copyright is indicated on a video, photo, graphic, or other material, permission to copy the material must be obtained from the original source.

Privacy: The Department of Public Social Services will not share or sell any personal information obtained from users with any other organization or government entity except as required by law. Please refer to the County's Privacy Policy published at this

link. To protect your privacy, and the privacy of others, please do not include phone numbers, e-mail addresses, or other personal information in the body of your comment.

The Department of Public Social Services will not post comments from children under the age of 13 due to the Children's Online Privacy Protection Act (COPPA).

Questions: If you have any questions or comments about the services offered by the Department of Public Social Services, complete a Contact Us form at <http://dpss.lacounty.gov/about/comment.cfm>

Twitter feeds provide information from the Department of Public Social Services. However, information posted on Twitter is not official policy of the Department of Public Social Services and will in no way grant anyone any rights, privileges, or standing on any matter. All information should be verified through official channels at the Department of Public Social Services. For additional information please visit <http://dpss.lacounty.gov>.